

**TOKEN FİNANSAL TEKNOLOJİLER ANONİM ŞİRKETİ**  
**(TOKEN FINANCIAL TECHNOLOGIES ANONİM ŞİRKETİ)**  
**INDIVIDUAL CUSTOMER DISCLOSURE TEXT**  
**ON THE PROCESSING OF PERSONAL DATA**

In accordance with Law No. 6698 on the Protection of Personal Data ("**Law**"), your personal data may be processed by Token Finansal Teknolojiler A.Ş. ("**Company**") as the data controller within the scope described below.

You can access detailed information regarding the processing of your personal data by our Company from Token Finansal Teknolojiler A.Ş. Personal Data Protection and Processing Policy, which has been shared with the public at [token-financial-technologies-inc-policy-on-the-protection-and-processing-of-personal-data.pdf \(tokeninc.com\)](https://tokeninc.com/token-financial-technologies-inc-policy-on-the-protection-and-processing-of-personal-data.pdf).

**Purposes and Legal Grounds for Processing Personal Data**

Your collected personal data may be processed for the following purposes ("**Purposes**") and legal reasons and within the personal data processing conditions and purposes specified in Article 5 of the Law.

***Based on the legal reason that it is clearly stipulated by law and that it is mandatory for the data controller to fulfill its legal obligation;***

- Fulfillment of demands of official institutions,
- Providing information to authorized institutions due to legislation,
- Ensuring compliance with the custody obligations stipulated in the legislation,
- Fulfillment of legal obligations arising from the legislation to which our Company is subject.

***Based on the legal reason that data processing is mandatory for the legitimate interests of the data controller, provided that it does not harm the fundamental rights and freedoms of the data subject;***

- Carrying out the necessary work by our business units and carrying out the relevant business processes in order to benefit the relevant persons from the products and services offered by our Company,
- Planning and execution of company audit activities,
- Planning and execution of corporate communication activities,
- Carrying out the necessary work by our relevant business units for the realization of the commercial activities carried out by our Company and carrying out the related business processes,
- Planning and/or execution of activities to perform effectiveness/efficiency and/or relevance analysis of business activities,
- Planning and execution of customer satisfaction activities,
- Execution of information technologies and security processes,
- Follow-up of legal affairs.

***Based on the legal reason that data processing is mandatory for the establishment, exercise or protection of a right;***

- Receiving, evaluating and finalizing your requests and complaints,
- Retention of personal data during the general statute of limitations in order to constitute evidence in possible future disputes.

***In the presence of your explicit consent;***

- Processing of your identity and communication data in order to carry out the marketing processes of our products and services, to recommend and promote the products and services offered, including profiling and analysis activities, by customizing them according to your likes, usage habits and needs,
- Processing of your identity and contact data for the purpose of sending advertisements, promotions, etc. commercial electronic messages to your contact information shared through the preferred communication channel within the scope of your communication consent.

***To whom and for what purpose the processed personal data can be transferred***

Your personal data collected in line with the fulfillment of the above-mentioned Purposes; may be transferred to our business partners and suppliers from whom we receive services within the scope of our legitimate interests, to legally authorized public institutions and legally authorized private persons within the scope of clearly stipulated in the laws and the fulfillment of our legal obligations, within the framework of the data processing conditions set out in Article 5 of the Law, in accordance with the rules regarding the transfer of personal data specified in Article 8 of the Law.

***Method of Collecting Personal Data***

Within the scope of the fulfillment of the above-mentioned Purposes, your personal data is collected electronically through internal systems, fax, e-mail, call center, telephone, mobile application, our website, pre-request form, application form and social media accounts, and physically through mail, interviews and forms in cases where you contact our Company.

***Rights of the Relevant Person under Article 11 of the Law***

We kindly inform you that you have the following rights regarding your personal data pursuant to Article 11 of the Law:

- To learn whether your personal data is being processed,
- To request information if your personal data has been processed,
- To learn the purpose of processing your personal data and whether they are used in accordance with their purpose
- To know the third parties to whom your personal data is transferred domestically or abroad,

- To request correction of your personal data in case of incomplete or incorrect processing and to request notification of the transaction made within this scope to third parties to whom your personal data has been transferred,
- To request the deletion or destruction of your personal data in the event that the reasons requiring its processing disappear, although it has been processed in accordance with the provisions of the Law and other relevant laws, and to request notification of the transaction made within this scope to third parties to whom your personal data has been transferred,
- To object to the occurrence of a result against you by analyzing your processed data exclusively through automated systems,
- To request compensation for damages in case you suffer damage due to unlawful processing of your personal data.

If you submit your requests regarding your rights stated above to our Company by filling out the Data Subject Application Form available at [interested-person-application-form.pdf \(tokeninc.com\)](#), our Company will finalize the request free of charge as soon as possible and within thirty days at the latest, depending on the nature of the request. However, if the transaction requires an additional cost, our Company may charge the fee in the tariff determined by the Personal Data Protection Board.