

	Quality Management System Policy	Document Code	TOKEN_PLT_01
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As **TOKEN FINANCIAL TECHNOLOGIES and its subsidiaries** operating in the fields of digital and physical payment systems, payment services, electronic money activities, and digital card solutions for corporate services; we are committed to delivering sustainable, reliable, and high-quality products and services by considering customer satisfaction, the needs and expectations of interested parties, as well as legal and regulatory requirements.

We adopt our Quality Management System as an integral part of our corporate culture; and establish, implement, monitor, and continuously improve it in accordance with ISO 9001 standards and other applicable national and international standards.

Accordingly, we commit to:

- Regularly analyzing the internal and external context of our organization and integrating the needs and expectations of interested parties into our Quality Management System,
- Managing our processes in line with a risk-based thinking approach by identifying, evaluating, and controlling risks and opportunities that may affect quality,
- Ensuring sustainable customer satisfaction by providing our products and services in compliance with customer requirements, on time, and under competitive conditions,
- Monitoring process performance through measurable quality objectives and performance indicators and continuously improving our system,
- Closely following technological developments, effectively utilizing advanced technologies, and developing innovative solutions,
- Increasing the quality awareness of our employees, improving their technical and behavioral competencies, and promoting quality responsibility throughout the organization,
- Establishing a working environment that supports employee satisfaction, motivation, and participation,
- Evaluating the potential impacts of climate change and environmental sustainability-related developments on our activities, supply chain, and stakeholders within the scope of context analysis and risk-based thinking, and taking necessary actions,
- Acting in compliance with national and international standards, applicable legislation, and corporate governance principles,
- Adopting sustainability as an integral part of our Quality Management System to create long-term value.

We recognize the above commitments as our Quality Policy.

Within this scope, as **TOKEN FINANCIAL TECHNOLOGIES and its subsidiaries**, we commit to delivering sustainable, reliable, and value-creating products and services, continuously improving the effectiveness of our system by regularly reviewing our quality objectives, and promoting this policy among all our employees and stakeholders.